

DeLStran

MARKETING, LLC

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Now located at 2025 S. Nicklas Ave., Suite 104 Oklahoma City, OK 73128

February 25, 2014

Kirk Owens
Owens Communications
4712 Elk Run
Yukon, OK 73099

Dear Kirk,

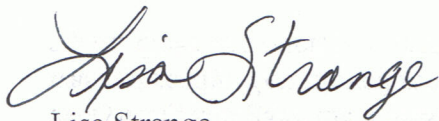
Now that we have settled into our new business location I wanted to express my thanks to you and your staff and let you know how pleased I am with your service. I have moved my business several times over the past 13 years and know that moves bring chaos, no matter how you plan. This move was the worst! As always, I planned everything to the T.

I called you early on. You were very gracious and went to the new site, checked everything and gave me a reasonable estimate. You put me on the schedule but the space was not ready. You moved me back on your schedule and we still had to push it back – again! Over and over, you were the one in the move that followed through!

Finally, I called you and asked to be put back on the work schedule. You found a space for me and just 2 days later your workers were here. They worked quickly and got the job done. I was even more impressed when you personally came by to check on us the next day. You found a problem we were not even aware of and instead of putting us back on the schedule you pushed up your sleeves and did it yourself.

There is no doubt in my mind that you and your staff have a great work ethic and truly care about your customers! Next time we need a service like yours, I will be calling!

Sincerely,



Lisa Strange
President

Mailing Solutions • Marketing Strategies • Printing & Design

Mailing for 3 Generations